

# KEEP SAFE, BE HAPPY :)

We want everyone who visits Midsummer Place to feel right at home. With that in mind we - have a few simple house rules that we hope will keep everyone safe and happy.

## Visitor code of conduct

### Here goes...

- Please always keep an eye on any children in your care.
- Intimidating behaviour of any kind towards other visitors, our staff or our retailers is not acceptable.
- If there is a hood attached to your clothing, please make sure that it is worn down.
- Animals are not allowed, unless they're assistance dogs.
- We don't allow shopping trolleys on the malls other than in selected areas.
- No dropping litter, except in the bins.
- No leafleting, canvassing, conducting third party interviews or surveys unless we give the thumbs up first.
- Selling goods without our go-ahead is not allowed anywhere in the mall or associated areas.
- Nor do we permit busking in the mall and associated areas unless agreed in advance by centre management.
- Climbing or sitting on any balustrade, barrier, fence or railing is also off limits, as we'd hate anything to get broken, especially you.
- No ball games even if you do play for MK Dons.
- Bikes, rollerblades, electric-scooters, micro-scooters, skateboards and Heelys® are a no-no.
- If you are visiting us with a mobility vehicle, please be considerate of other centre visitors and for everybody's safety please ensure your vehicle is set to walking speed at all times whilst in the centre.
- No swearing, shouting or use of other unpleasant language. As your mum might say, "It's not nice and it's not clever" and she'd be right.
- No inappropriate use of customer lifts and escalators.
- To make sure our guests are not always tripping over film crews, we do not allow commercial filming or photography unless it's agreed by centre management first. Just pop by and have a chat to sort it out. If you're taking shots of yourself, friends or family then snap away!
- No throwing any object within the centre.
- No running on the malls, please.
- Shirts/tops and footwear must be worn at all times, except in the changing rooms of course.
- Crash helmets should be removed upon entering the centre even if you're having a really bad hair day.

### And finally...

- There is a strict no smoking policy in all areas of the centre, including Oak Court, The Boulevard and car park. Alcohol is only to be consumed on a licensed premises.
- Electronic cigarettes are also not permitted.
- Any act of vandalism towards property belonging to us, or our retailers, will be dealt with accordingly and the local police informed.

This list doesn't cover everything, and we have the right to deny anyone entry whose actions we feel are inappropriate.

Anyone who ignores these rules or commits a crime will be denied entry for as long as centre management see fit.

To the ninety-nine-point-nine percent of wonderful, lovely people who wouldn't dream of being anti-social, thank you for taking the time and trouble to read this.

Enjoy the rest of your visit.